

## **Family Involvement Policy**

Health and Social Care Standards:

*3.7 I experience a warm atmosphere because people have good working relationships.*

*4.3 I experience care and support where all people are respected and valued*

Stramash recognises the important role played by families in the education of the child and that children will benefit most when there is a strong relationship between home and nursery.

Stramash teams will work to develop a positive and cooperative relationship by involving families in not only their own child's journey, but the journey of Stramash in a full and authentic manner.

Stramash will strive to involve all families in the Stramash community by:

- Building positive and communicable rapport with families - including separated parents, siblings and extended family members where appropriate;
- Working to understand and respect each family's beliefs, religion or approach on an individual and positive basis (ie celebrating Chinese New Year);
- Maintaining an "open door" approach for families to contact and visit Stramash;
- Dealing with concerns and complaints raised by families promptly and appropriately;
- Having open, frequent and authentic communication - news and updates being passed on in a variety of methods (email, online, in person, etc);
- Providing opportunities for families to meet and connect with other families attending the setting;
- Inviting families to join the Interactive Learning Diary to view and add observations of their child's development;
- Inviting families to take part in Focus Week process;
- Inviting families to take part in parent forums/meetings with staff and the senior management team regularly throughout the year;
- Inviting families in to discuss their child's care plans, support plans or learning journey regularly throughout the nursery year;
- Provide a range of activities families can join with throughout the year - festivals, stay and play events, get togethers, etc;
- Hosting fundraisers for families and the wider public to raise funds for the nursery;

- Inviting parents/carers to volunteer at Stramash;

Stramash also hosts regular workshops on play, outdoor learning and other topics, where families can learn about and discuss how to support their child's learning. Stramash staff will also offer information from such workshops to families who are unable to attend these sessions.

Stramash staff are also able to support families to be as involved in the setting as much or as little as they wish by having an individualised, respectful and supportive approach. Staff are also able to provide any inclusive support required such as providing information in a different language or format.