

Emergency Closure of Setting Policy

Health and Social Care Standards:

3.14 I have confidence in people because they are trained, competent and skilled, are able to reflect on their practice and follow their professional and organisational codes.

3.18 I am supported and cared for sensitively by people who anticipate issues and are aware of and plan for any known vulnerability or frailty.

If a Stramash site has to close due to unplanned circumstances such as unexpected staff illness or extreme weather, the Team Leader will make contact with parents/carers as early as possible. Where possible, the Team Leader will contact parents/carers prior to the start of the session. Typically, this communication will be through text message. Parents/carers should ensure their details are kept up to date.

If the site has to close for any reason throughout the session, Stramash staff will strive to maintain a safe, calm and enjoyable atmosphere for the children as they wait to be collected. Stramash staff will remain with children in suitable ratios until all children have been collected: no child will be left alone at any time.

If a child's main parent/carer cannot be contacted for collection, staff will use the emergency contacts. If emergency contacts cannot be contacted, then the non-collection policy will be triggered.